



## Opportunities

- Station management offers the opportunity for IMs to connect different modes of transport and acquire best practice.

## Challenges

- Relevant legislation may not take into account a balanced approach between measures and related investment costs;
- Need for external expertise on specific topics beyond IMs competences (e.g. security aspects).

## Objective

In Europe, some Infrastructure Managers (IM) are station owners or station managers. In some cases the operational part of the station management is delegated to another entity, which could also be a railway undertaking.

## Involvement of Infrastructure Managers

As station manager, IMs have a crucial interest in sharing knowledge and experiences with European peers on topics such as station management, development and operations, critical and strategic issues (e.g. security, digitalisation and multimodality).

## EIM in action

- › EIM organises a Stations Working Group to share information and best practice in the stations' businesses. The Working Group focuses on the status and application of standards for stations and on the division of responsibilities regarding platforms;
- › EIM monitors the relevant legislation affecting IM's station business (e.g.: safety, PRM, capacity, etc) and trigger its members' input when needed.